

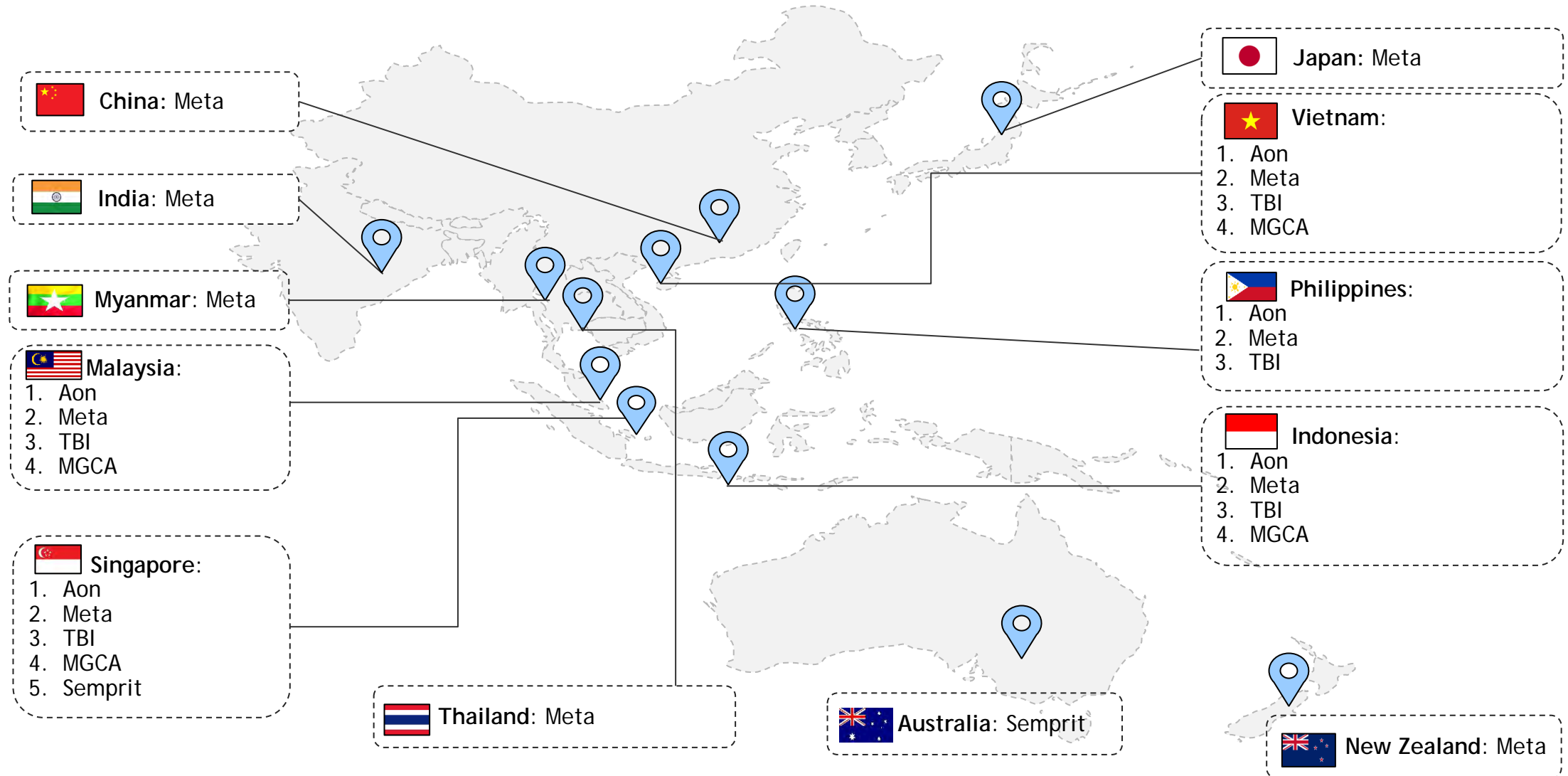


Regional Excellence and Collaborative Solutions Our Success Stories

BDO Asia Pacific Regional Conference

13 August 2024 | Singapore

BDO APAC Regional Experience








The Case Study of Aon

The Case Study of **AON**

Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Aon has a staff strength of about 50,000 in 120 countries.

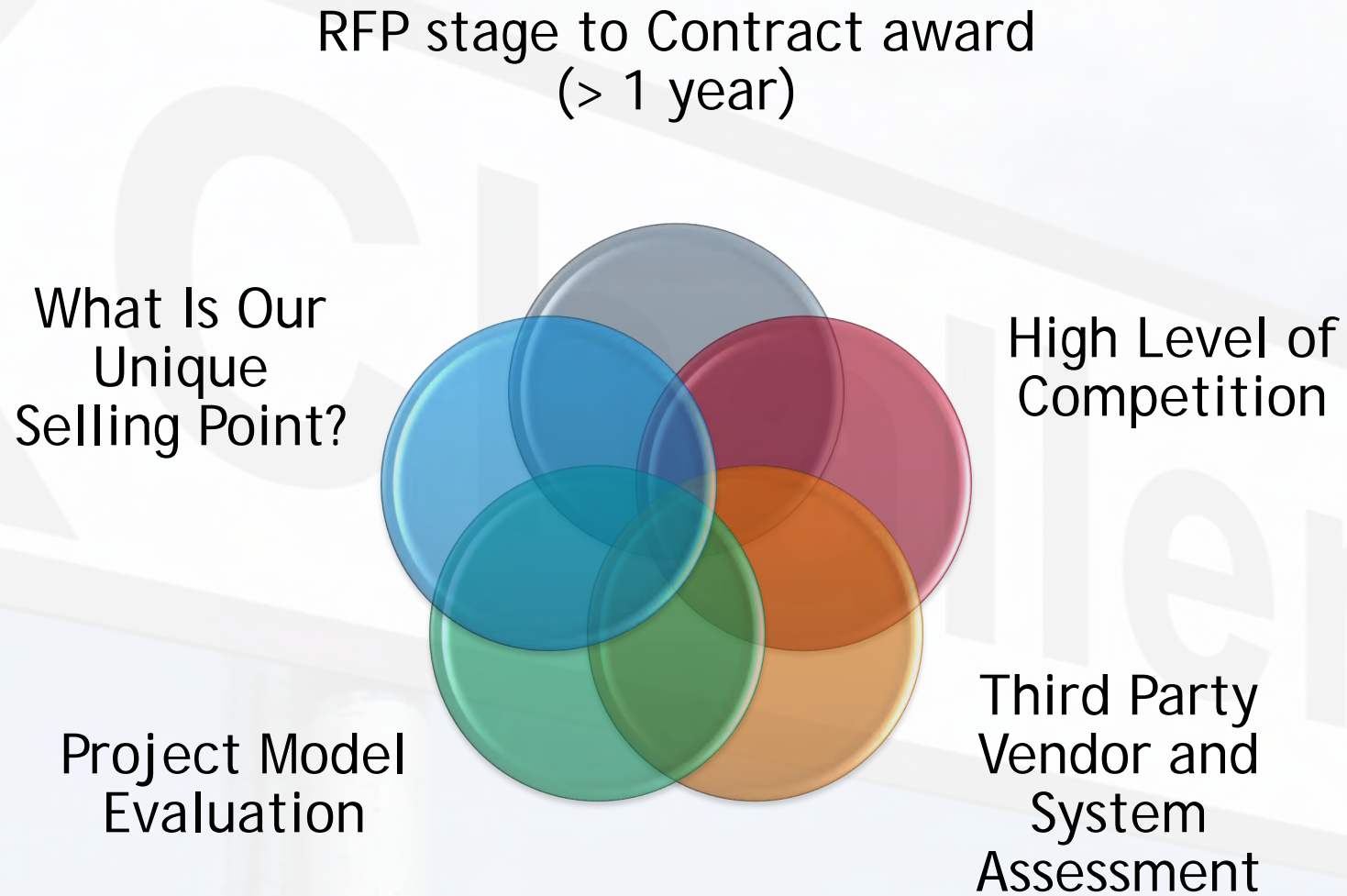
Aon's original regional model

Countries	System	Payroll
 Singapore	Third party	Outsourced
 Philippines	Third Party	Outsourced
 Malaysia	Third Party	In-House
 Indonesia	Third Party	In-House
 Vietnam	Manual	In-House

The RFP Objectives



The Challenges



Project Model Evaluation

	Original Model	Option 1	Option 2	Option 3
Payroll System	TP	BDO	TP	BDO
Payroll Services	Aon/TP	Aon	BDO	BDO
Employee Experience	✗	✓	✓	✓
Security and Confidentiality	✓	✓	✓	✓
Expertise and Compliance	✗	✗	✓	✓
Technology and Integration	✗	✓	✗	✓
Service Level and Support	✗	✗	✓	✓
Time and Resource Allocation	✗	✗	✓	✓
Costs - Initial and On-going				

*TP = Third party

PANEL DISCUSSION

Moderator



Lim Mei Khim
Director
BDO Singapore



Tang Poh Choo
Executive Director
BDO Malaysia



Hillary Vu
Partner & Advisory
BDO Vietnam



Rangga M.P. Iman
Associate Director
BDO Indonesia



Riazal Bontia
Partner
BDO Philippines

DISCUSSION 1

Our success story with Aon



What were the key factors that contributed to the success of AON collaborative effort?

DISCUSSION 2

Challenges and Solutions



What are some common challenges faced when implementing AON's collaborative initiatives across different regions?



How have we overcome these challenges, and what lessons have we learned from these experiences?

DISCUSSION 3

Impact and Benefits

What measurable impacts or benefits have resulted from AON's regional collaborative efforts?

How do these initiatives contribute to the overall development and growth of the regions involved?

DISCUSSION 4

Role of Technology and Innovation



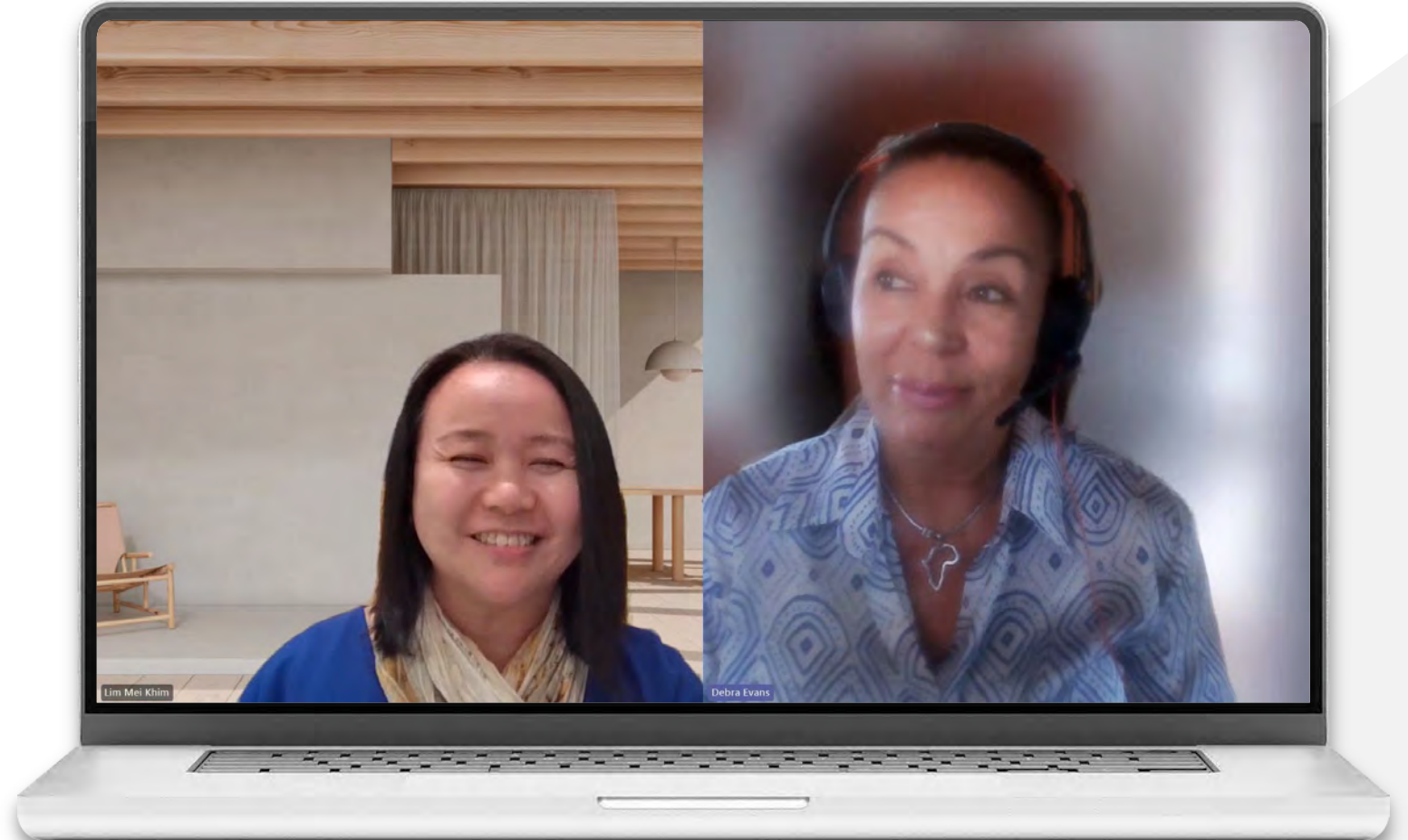
To what extent has technology and innovation played a role in enabling effective regional collaboration?

Can you share how the use of a common payroll and HR platform/solution (Unit4 Prosoft) have enhanced our collaborative project?

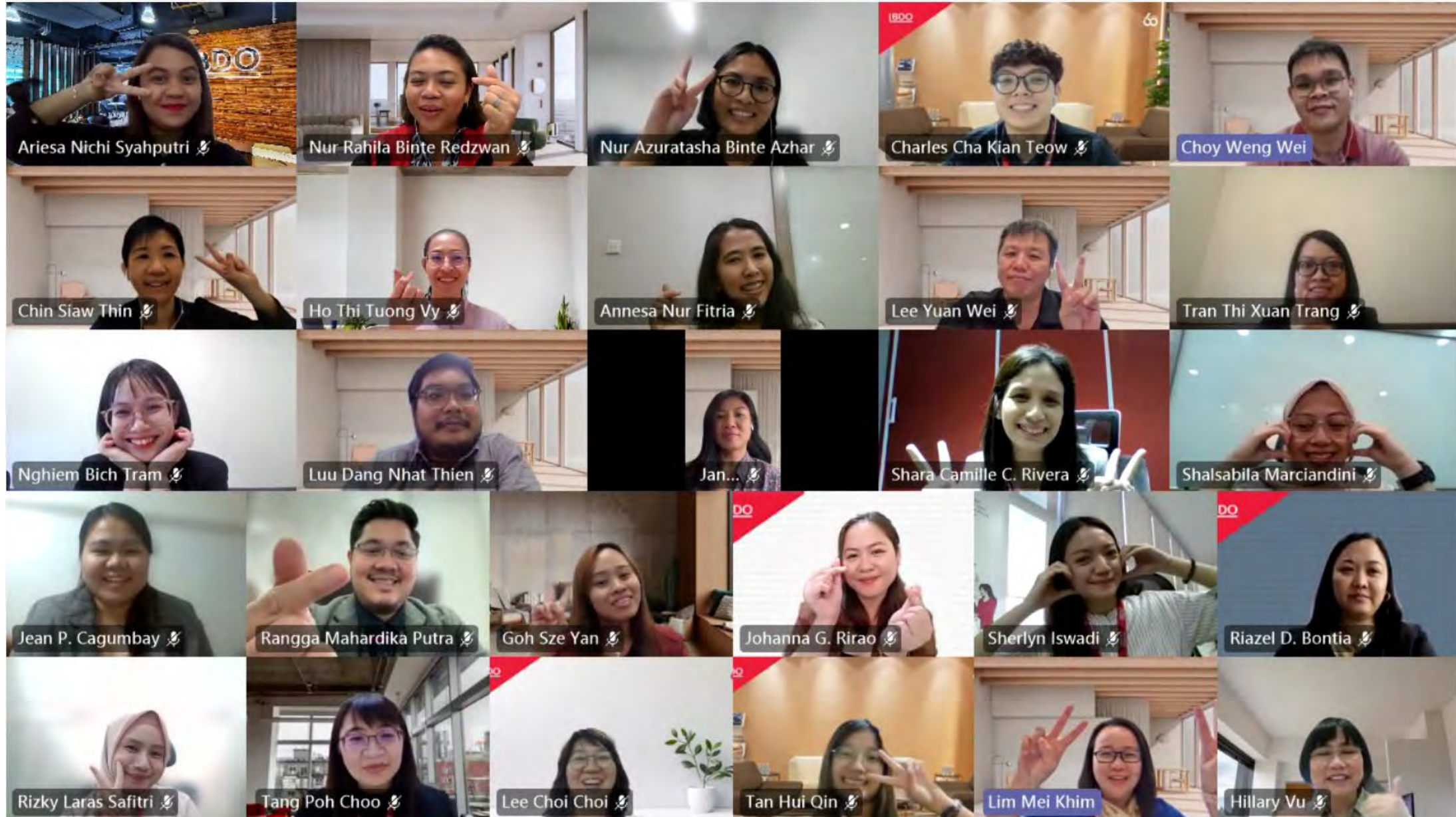
The Client's Perspective

Insights from Ms. Debra Evans, Aon Global Payroll Leader

- What aspects of a regional payroll service are most important to Aon?
- How BDO has successfully met those requirements?



Big Thank You to BDO Aon Team



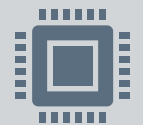
Thoughts to Takeaway - Future Directions



1. What future initiatives can further enhance regional excellence and collaboration?



2. What advice would you give to your organization to initiate or improve regional collaborative efforts?



3. How can we replicate or adapt our successful strategies in the case of AON?

THANK YOU

This presentation has been carefully prepared, but it has been prepared in general terms and should be seen as broad guidance only. The presentation content cannot be relied upon to cover specific situations and you should not act, or refrain from acting, upon the information contained therein without obtaining specific professional advice. Please contact BDO LLP to discuss these matters in the context of your particular circumstances. BDO LLP, its partners, employees and agents do not accept or assume any liability or duty of care for any loss arising from any action taken or not taken by anyone in reliance on the information in this publication or for any decision based on it.

BDO LLP (UEN: T10LL0001F) is an accounting Limited Liability Partnership registered in Singapore under Limited Liability Partnerships Act (2005). BDO LLP is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms.

BDO is the brand name for the BDO network and for each of the BDO Member Firms.

